



## General Terms and Conditions

### **In General**

The following terms and conditions are part of our offers and contracts.

### **Offers**

Our offers are staying free. Change of prices and program of delivery are reserved. By appearance of a new offer or flyer all existent offers and prices for the mentioned products lose their validity. We reserve for us that we can partly or in a whole step back from a contract due to a higher force.

### **Delivery**

For all of our deliveries only our Terms and Conditions are accepted. The delivery takes place free fort the customer and is to be paid 30 days after receipt of the order. All costs that fall on the package will be taken by us.

### **Guarantee**

All of our products have to be investigated if they are damaged in any way. Please inform us if there was a deficiency immediately via telephone, E-Mail or letter. Any later reclamations are not acknowledged.

### **Payment conditions**

Our invoices have to be paid Net within 60 days. If you pay within 21 Days a 2% discount is granted. If you delay the payment, we will add late payment interest of 12% p. a. All given prices are not including taxes.

The Dunning expense is 10€.

### **Property**

All Products stay ours until the full payment was received.

### **Court and place of performance**

Court and place of performance is Vienna Austria.

If you fail to pay you will get sued on the ACT court.

### **Opening hours**

Wednesday, 11:30-14:00